



## Priority of Service

**Effective:** December 1, 2016

**Revised:** March 22, 2023

**Background:** WIOA Section 3(5); 3(24); 3(36); and 134(c)(3)(E). 20 CFR 678.430; 680.200; 680.650 and 680.600-680.660. TEGL 10-09; TEGL 07-20; TEGL 10-16 Change 2; TEGL 23-19 Change 1; TA 12-12.5 and TA 23-01

**Policy:** The Oswego County WDB will follow the Priority of Services policies and guidelines established by Workforce Innovation and Opportunity Act (WIOA) law and regulations based on the references listed above.

Veterans or eligible spouses are given priority over non-covered persons for the receipt of employment and training services provided under a qualified job training program. Priority means that veterans and eligible spouses are entitled to precedence over non-covered persons for services. This means that a veteran or an eligible spouse either receives access to a service earlier in time than a non-covered person, or if resources are limited, the veteran or eligible spouse receives access to the service instead of, or before the non-covered person.

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In addition, WIOA requires the workforce development system to serve priority populations under the Title I Adult Program. NYSDOL requires at least 50.1% of WIOA Title I Adults receiving individualized career or training services in each Local Workforce Development Area (LWDA) to fall into at least one (1) of the following (3) categories:

- Recipients of public assistance
- Other low-income individuals
- Individuals who are basic skills deficient, which includes English Language Learners

NYSDOL also recognizes the following individuals with barriers to employment as priority populations for individualized career and training services, if they do not already fall under one of the WIOA-required populations listed above:

- Individuals with disabilities;
- Justice-involved individuals; and
- Single parents.

OCWNY staff must always prioritize services to the priority populations as outlined in TA 23-01, regardless of the amount of funds available to provide services in the local area. Priority for WIOA Title I Adult funds will be provided in the following order:

- First to veterans and eligible spouses who are included in the groups given statutory priority for WIOA Adult formula funds;
- Second to non-covered persons (individuals who are not veterans or eligible spouses) who are included in the three (3) populations given priority for WIOA Adult formula funds;
- Third to veterans and eligible spouses who are not included in WIOA's three (3) priority Adult groups; and
- Fourth to the additional priority populations established by NYSDOL listed above.